



WOUNDS 2020

Connect, Collaborate, Innovate

THE WOUNDS AUSTRALIA NATIONAL CONFERENCE
Brisbane Convention and Exhibition Centre
4-7 November 2020

WOUNDS AUSTRALIA NATIONAL CONFERENCE BRISBANE

TERMS & CONDITIONS

REGISTRATION

- **Early bird registrations** will be accepted until **31 August 2020 (Monday), midnight AEST**.
 - Should your registration **remain unpaid until 14 September 2020**, registrations will be upgraded to the **standard rate**.
- As of **1 September 2020**, **standard rate** applies for every new registration.

PAYMENT CONDITIONS

Payment conditions:

All payments are to be made in AUD. Please indicate the participant's name and "Wounds 2020" on all payments. Payment is due on receipt of invoice. If payment is not provided on time, your registration may be cancelled.

Full payment of all items is requested when registering (by credit card or by bank transfer). No visa confirmation or invitation letter will be sent until MCI Australia has received the payment.

From **Monday, 16 September 2020**, only payments by credit card will be accepted.

GST (Goods & Services Tax):

Is a broad-based tax of 10% on most goods, services and other items sold or consumed in Australia. Legislated by the Australian Taxation office. Registration and ticket sales will incur GST and inclusive on advertised costs. Tax Invoices issued will indicate total GST payable.

REGISTRATION/ MODIFICATION/ CANCELLATION CONDITIONS

Cancellation policy:

All cancellations must be received in writing sent to MCI Australia at wounds.registration@mci-group.com. For cancellations received on or before 5 October 2020 will be refunded in full, less a 25% cancellation fee to cover administration costs. No registration refunds will be made after this date.

Social functions:

The conference reserves the right to cancel or vary social functions if minimum numbers are not reached.

Due to commitments to catering, we cannot refund social functions and additional ticket cancellations less than 60 days prior to the event.

Modification policy:

Any modification requests must be received in writing sent to MCI Australia at wounds.registration@mci-group.com.

Transfer of registration

As an alternative to cancellation, your registration may be transferred to another member of your organisation, subject to written approval and an administration fee.



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TRAVEL & ACCOMMODATION

Accommodation cancellation:

Please refer to the individual cancellation policy of the hotel to ensure you are aware of cancellation penalties that may be applicable at your chosen hotel. Accommodation cannot be confirmed without a valid credit card. Payment will be processed by the booked hotel 30 days prior to check in. Cancellations in whole or part may incur a penalty at the hotel's discretion.

Force majeure:

MCI and the hotel are not responsible for either the partial or total non-execution of the contract in the event of accident, an act caused by a third party, such as Acts of God including, without limitation, credible threats of natural disaster in the geographic vicinity of the hotel, war, curtailment or interruption of transportation facilities, threats or acts of terrorism or similar acts, governmental travel advisory, a governmental elevation of the terrorism alert level, civil disturbance, the issue of a Travel Warning by the World Health Organization or any other cause comparable events or disaster beyond the parties' control which prevents the hotel from accommodating the clients of MCI for the event or if for the same reasons the event is cancelled by MCI.

Closure of a hotel:

Should hotels promoted by the Wounds 2020 conference, close prior to the conference, MCI (event organisers) will assist to seek any pre- payment made by a delegate direct to the hotel and offer alternative options to the delegate. As the contract is direct between the hotel and delegate, no guarantee can be provided by MCI to any compensation MCI will not be financially liable for any financial loss. At the time of booking a hotel, be aware of the individual Terms and Conditions of the Hotel you are entering into an agreement with.

Insurance and liability:

It is recommended that participants obtain adequate cover for travel, health and accident insurance before they depart for the conference. The hotel and MCI as organisers cannot accept responsibility for personal injuries, or loss of, or damage to, private property belonging to the conference participants and accompanying persons.

Restrictions to travel:

MCI recommends ensuring travel to the state of Queensland is permitted. In the event Domestic or International restrictions apply, MCI will not cover any expenses related to restrictions to travel to Brisbane, Queensland, Australia during the Wounds 2020.

PRIVACY & DATA COLLECTION

Data privacy policy: For further information on how your data will be used, we invite you to carefully read the Data Protection and Privacy Policy: <https://www.mci-group.com/privacy-statement>

Privacy statement: The provided name and contact information, including electronic address, may be used by parties directly related to the event such as the organisers and approved stakeholders, for relevant purposes such as promotion, networking, and administration of this, and future events of this type. If you do not consent, please email wounds.registration@mci-group.com. In addition, your name, organisation and country/state of origin may be published on the delegate list which may be provided to delegates, exhibitors and sponsors at the conference. If you do not wish your details to be included in this list, please contact wounds.registration@mci-group.com.

Email communication: By providing your email address, you consent to be contacted by this method in relation to this event and future events of this type. Should you not wish your details to be used for any of the above purposes, please contact wounds.registration@mci-group.com.

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GENERAL CONDITIONS

Methods of payment:

- **Credit card:** only MasterCard and Visa are accepted.

In rare cases, banks may charge an international bank fee as our merchant facility is based in Geneva. If this happens to you, please contact wounds.registration@mci-group.com immediately and we will have this reimbursed with cash onsite.

Please note that the merchant name that would appear on your credit card statement would be "MCI Group Satigny CHE".

- **Bank transfer:** please make your payment to:

MCI Australia

Bank: National Australia Bank
BSB: 084 255
SWIFT: NATAAU3302S
Account name: MCI Australia Pty Ltd
Account number: 41 194 7741

Any bank fees associated with the transfer is the responsibility of the customer.

All payments are to be made in Australian Dollars (AUD)
Please indicate the participant's name and "**Wounds 2020**" on ALL payments.

- Payment by personal cheques are not accepted.

Email communication:

By providing your email address, you consent to be contacted by this method in relation to this event.

Insurance:

We strongly recommend that attendees ensure they are appropriately covered for relevant insurances, including travel insurance. MCI Australia (Conference manager) & Wounds Australia (Hosts) do not take responsibility for attendees failing to insure.

Intention to photograph/video:

Delegates and others are advised that photographs may be taken during the conference and reproduced for promotional purposes.